

What do our service users really want?

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"Tell me how you feel about:"

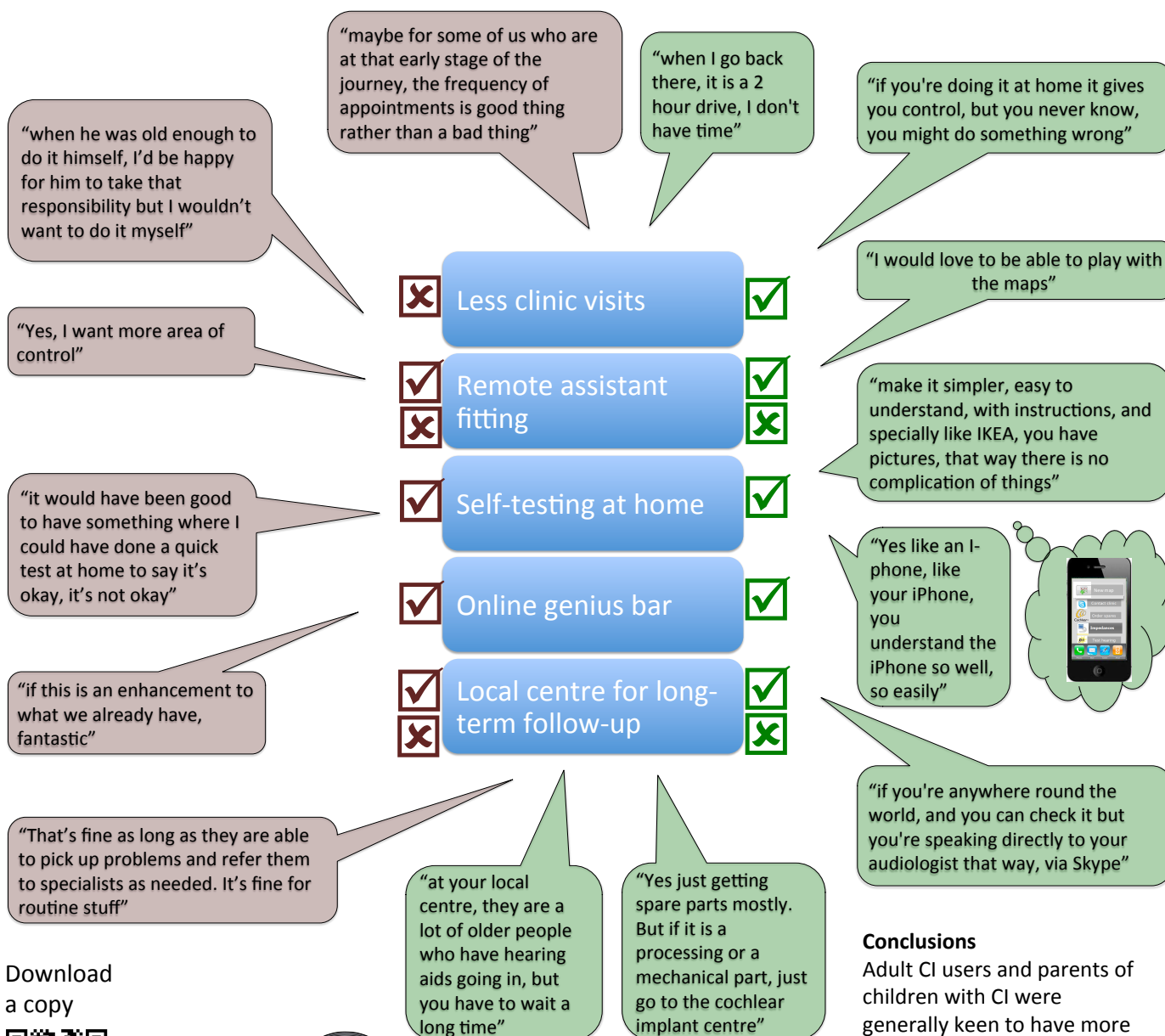


Parent focus group

13 parents of children with CI aged 2-13

Adult focus group

10 adult CI users aged 21-70+



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Supported by Cochlear Europe
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Conclusions

Adult CI users and parents of children with CI were generally keen to have more control of their hearing. Parents did not want to lose any sessions at the CI centre.